



Special Needs Advisory Committee

April 26, 2016

1:00 – 3:00 p.m.

*Orange County Transportation Authority
600 South Main Street, Orange, California
Conference Room 103/104*

Agenda

1. **Call to Order/Welcome** (5 min.)
 - Pledge of Allegiance
 - Approval of Minutes
 - Chair's Report

Mallory Vega, *Chair*
Charles Mitchell, *Vice Chair/Service Officer*
2. **ACCESS Driver "Exceptional Service Awards"** (20 min.)

Mallory Vega, *Chair*
Charles Mitchell, *Vice Chair/Service Office*
3. **Sales Tax Forecasting Methodology** (10 min.)

Sean Murdock, *Director, Finance and Administration*
4. **2016 Bus Service Plan** (10 min.)

Gary Hewitt, *Section Manager, Strategic Planning*
5. **June Service Change Update** (10 min.)

Scott Holmes, *Manager, Service Planning and Customer Advocacy*
6. **Update Reports** (5 minutes each)
 - **ACCESS Service**
 - **Senior Mobility Program (SMP)**
 - **Mobile Ticketing**
 - **SNAC Recruitment**
 - **Marketing Update**
 - **Access Eligibility Update**

Curt Burlingame, *Manager, Contracted Services*
Dana Wiemiller, *Manager, Community Transportation Services*
Jorge Duran, *Analysis Project Manager*
Marlon Perry, *Section Manager, Vanpools and Bicycles*
Jessica Lopez, *Assistant Marketing Specialist*
Gracie Davis, *Access Section Supervisory, Community Transportation Services*
7. **Committee Member Comments** (5 min.)
8. **Public Comments**
9. **Adjournment**

Next scheduled meeting date

July 26, 2016

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact OCTA at (714) 560-5611, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility.

Agenda Descriptions/Public Comments on Agenda Items: The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chair at the time the Agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.